



## **ASIS School of ESRM**

Session 3 - Continuous Monitoring and Improvement

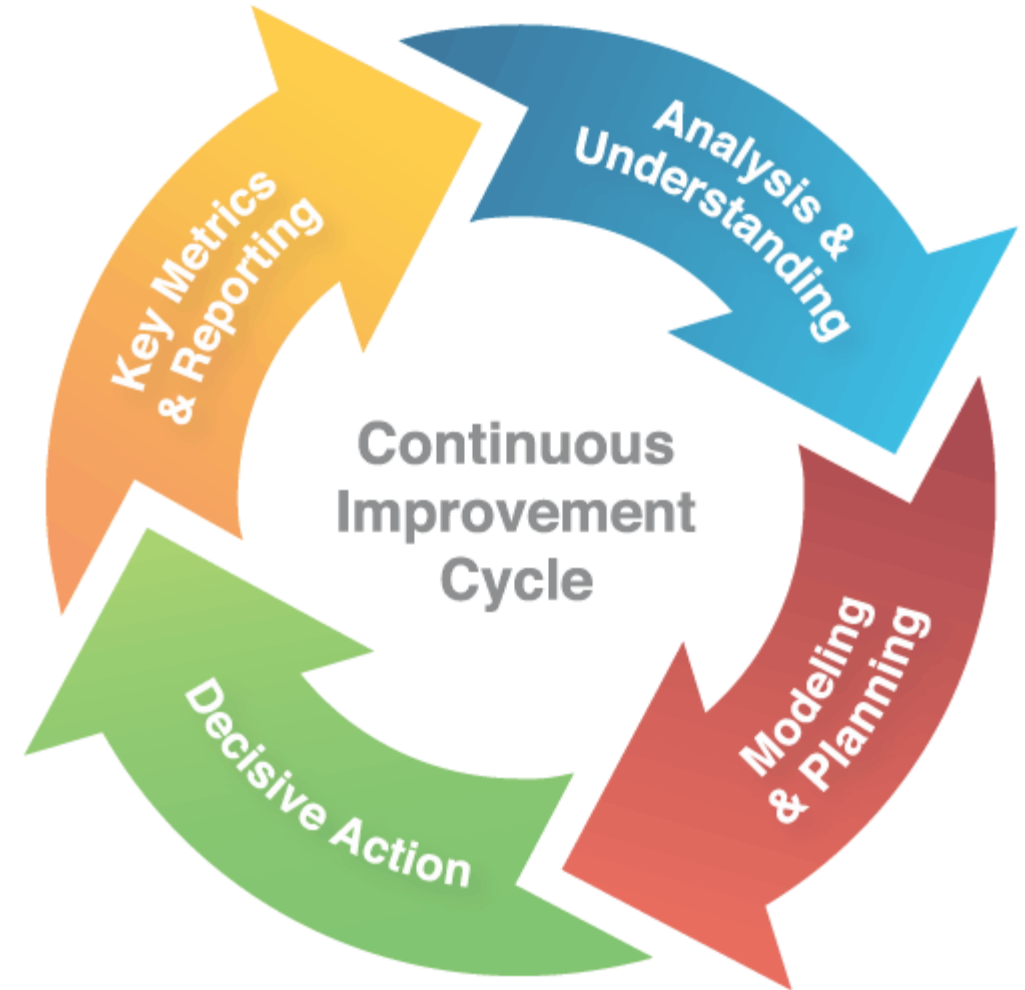
# Continuous Improvement

## Sources of Continuous Improvement

- **Security risk analysis**
- Incident **Response**
- **Investigation**
- **Information Sharing**

## Benefits of Continuous Improvement

- Enhanced **communication**
- Cultivating **relationships**
- Monitoring & communicate of **residual risk**
- **Informed, real time decision making**
- Building **trust**



# Continuous Improvement

Components of Continuous Improvement:

- Regular contact & **relationship building** with your business partners
- Ask if security is delivering **value**
- Continual **GAP analysis** & business **education**
- Conduct **incident debrief** and share results with **business partners**
- Conduct **tabletop exercises**

*“Why do we do these things?”*

*“What risks am I mitigating by being here right now?”*



# So, now you can ....

- use a practical approach to **identify risk**
- build a security **risk register** as your **foundation** to ...
- develop effective **mitigation strategies** for each risk in the register and then ...
- **monitor & review** risk and develop adaptive mitigation strategies to support ...
- continually **improve your security**



**Now what?**



## Take it slow!

- No security management system can be changed “overnight”.
- Take a **phased approach**.
- Try a **test case** first.
- Remember, you still have to “**do security**” whilst you set the stage for an ESRM approach.

# Take Stock of Your Current Security Activities

- What are the **current security tasks** in your organisation?
- **Who is responsible** for carrying out these tasks? (HR, FM, Audit)
- Are these **tasks specific** to particular business **assets/objectives**?
- Can you **identify the security risks** that the tasks are mitigating?
- Can you **identify the asset owners** & other key **stakeholders**?
- Where does each existing security task fit in the **ESRM cycle**? Is it **assessing** risk? Is it **mitigating** risk? Is it driving **awareness** of risk?



# Understand Your Own Viewpoint on All Current Security Activities

- **Why** are you doing what you are doing?
- **What do YOU THINK is critical** for your organization's security program?
  - Why do you think that?
  - Is there a business driver?
  - Is the activity “what we have always done”?
  - Who is the risk unacceptable to? You? Or Your Stakeholder?



## Start a conversation ...



*“Tell me about your role.  
How can security help you  
manage your challenges?”*

- Business leaders
- Asset owners
- Employees
- Stakeholders
- Customers
- Suppliers
- ...



# Active engagement with the business

- **Educate** internal business partners on the realistic impacts of security risks to assets under their control.
- Present potential **security strategies** to **decision-making business leaders** to mitigate those impacts.
- **Implement** the business leader's security risk mitigation choice, driven by business risk tolerance.



# ESRM Toolbox

www.iconexperience.com



www.iconexperience.com

## ESRM Maturity Model



Enterprise Security  
Risk Management  
(ESRM) Community

MATURITY MODEL (PROOF OF CONCEPT) 2021

*By Paul Mercer, Chair of ASIS Maturity Model Team*

## ASIS ESRM Community

**ASIS SUBJECT AREA COMMUNITY**  
Enterprise Security Risk Management (ESRM)

<https://community.asisonline.org/communities/ESRM>



Questions...?